



## Signatory Name: CSL Limited

*The question numbers in this report refer to the numbers in the report template. Not all questions are displayed in this report.*

Status: Complete

The content in this APC Annual Report is hereby endorsed by the Chief Executive Officer, or equivalent officer of the organisation.

Yes

**5. Industry sector** (please select 1 only):

- Brand Owner / Wholesaler / Retailer
- Packaging Manufacturer
- Waste Management
- Other - Commercial Organisation
- Community Group
- Industry Association
- Government
- Raw Material Supplier
- Other:

**6. Industry type** (please select 1 only):

- Food & Beverage
- Pharmaceutical / Personal Care / Medical
- Hardware
- Homewares
- Communications / Electronics
- Clothing / Footwear / Fashion
- Chemicals / Agriculture
- Fuel
- Large Retailer
- Tobacco
- Shipping Company
- Airline
- Other:

**7. Please indicate your organisation's reporting period:**

- Financial Year: 1 July 2014 – 30 June 2015
- Calendar Year: 1 January 2015 – 31 December 2015

**8. Was your action plan extended or updated to cover the APC transitional year (01/07/2015 -30/06/2016)?**

- Yes
- No

If yes, what is the period of your extended or updated action plan?

Start Date:

End Date:

**Goal 1: Design**

**KPI 1: % of signatories with documented policies and procedures for evaluating and procuring packaging using the SPGs or equivalent.**

9. Does your company have documented policies and procedures for evaluating and procuring packaging using the SPGs or equivalent?

Yes  No

10. Of the types of packaging **existing at the beginning of the reporting period**, what percentage had been reviewed using the Sustainable Packaging Guidelines (SPG) by the end of the reporting period?

%

11. Have any new types of packaging been introduced during the reporting period?

Yes  No

12. If yes, of the **new types of packaging introduced during the reporting period**, what percentage have been reviewed using the Sustainable Packaging Guidelines (SPG) by the end of the reporting

%

13. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 1

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Implement Sustainable Packaging Guidelines for 50% of CSL's existing products.	<p>An assessment was completed during the year of all printed materials used to pack product. This includes product information leaflets, cartons and shippers. The assessment has been documented. The assessment focused on identifying if the materials used can be recycled. It was determined that shippers and product leaflets can be recycled. Shipper cartons and leaflets will have a "please recycle" message included in printed designs when new or changing items come to the printed materials department for drafting.</p> <p>It was identified that the cartons used for some product lines packed by CSL have some potential to be recycled. Environmental messaging on product cartons requires further review before an environmental message can be included. This is to ensure this is no ambiguity about exactly what components of the product packaging can be recycled.</p> <p>The potential for recycling of a major product range's cartons was assessed and the current material is not recyclable due to coatings and finishes used. The potential to change this material has been identified as an opportunity for improvement however this requires further work to review the impacts of a material change.</p>

2.	Implement Sustainable Packaging Guidelines for 100% of all new products by 2015.	A new procedure for printed material artwork changes has been prepared and is in draft. The draft of the procedure includes a requirement for end users to have new items assessed by EH&S before implementation. This will require the end user to establish if there are more environmentally friendly packaging options.
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**14. Describe any constraints or opportunities that affected performance under this KPI**

The scope for modification of existing packaging for CSL's manufactured and supplied products is limited by the nature of CSL's products and the absolute priority on ensuring patient safety and product efficacy. Product contact packaging and many aspects of secondary packaging are subject to strict regulatory requirements. The focus of CSL's APC actions has therefore been on tertiary packaging and the management of recyclable packaging.

**Goal 2: Recycling**

**KPI 3: % signatories applying on-site recovery systems for used packaging.**

**15. Do you have on-site recovery systems for recycling used packaging?**

- Yes at all facilities/ sites
- Yes at some, but not all facilities/ sites
- No

**16. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 3**

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Monitor recycling rates for packaging and performance at CSL facilities. Annually by October.	Recycling rates for waste generated at CSL's facilities have stabilised at ~ 17% of all waste generated. This includes wastes other than packaging, although the majority of recycled wastes are packaging related, either from CSL's packaging processes, or packaging of incoming materials. In addition to the tracking of data, waste assessments of every area of CSL's operations have been progressively undertaken since 2012 and were completed in 2014/15 with the final 23 areas assessed. Opportunities to improve waste management including increasing recycling have been identified through this process.

**17. Describe any constraints or opportunities that affected performance under this KPI**

An opportunity for improving waste management has been identified in the management of cold chain packaging from the manufacturers of some of the products supplied by CSL in Australia. This cold chain packaging is subject to strict validation requirements to ensure the integrity of the products throughout the supply chain. This issue has been mentioned to suppliers and further work on this will form part of future environmental plans including the next APC action plan.

**KPI 4: Signatories implement formal policy of buying products made from recycled packaging.**

18. Does your company have a formal policy of buying products made from recycled packaging?

- Yes  No

Please explain why not

The policy was not formalised in the 2014/15 year as it was still in draft.

19. Is this policy actively used?

- Yes  No

20. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 4

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Review CSL's environmental policies to include specific reference to packaging if applicable. Result of review and potential timeframe for modification if applicable – in line with CSL's document review process.	CSL has drafted a standalone policy for purchasing products with recycled content. A draft has been circulating for some time and is expected to be finalised in the 2015/16 reporting year.

21. Describe any constraints or opportunities that affected performance under this KPI

While the policy is not yet finally signed off, there has continued practical implementation where obvious items such as toilet paper used on CSL's major sites is 100% recycled content and photocopy paper is 50% recycled content.

**Goal 3: Product Stewardship**

**KPI 6: % signatories with formal processes to work collaboratively on packaging design and / or recycling.**

22. Does your company have formal processes in place for collaborating with other companies or organisations on improved packaging designs and/or recycling which aims to reduce or eliminate waste?

- Yes  No

Provide details of policies and procedures (including names of policies/ procedures)

Request for Proposal (RFP) documents provided to prospective suppliers in 2014/2015 asked an open question about sustainable practices they had in place. Their answers were taken into consideration when choosing a new supplier. The inclusion of the open question in RFP documents is intended to be continued practice.

23. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 6

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Review of HS&E Management System documents to reflect the requirements of the Sustainable Packaging Guidelines: RGL – 020: Procurement RGL – 063: Management of Wastes RGL – 065: Reuse and Recycling RGL – 066: Waste Management RGL – 121: Waste Disposal	This action has been completed and is no longer relevant. There were no actions in our action plan for the reporting period.

**24. Describe any constraints or opportunities that affected performance under this KPI**

In addition to the formal RFP question regarding sustainability we have begun raising issues of packaging sustainability with our suppliers and partners in regular meetings. These have included discussions of management of cold-chain packaging with a major partner and identification of opportunities for a supplier of polystyrene containers to the business to take waste polystyrene from the site for reuse/ recycling.

**KPI 7: % signatories showing other Product Stewardship outcomes.**

**25. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 7**

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	No specific objectives or targets for this reporting year under this KPI.	N/A

**26. Since the beginning of the reporting period, has your company had any other outcomes related to product stewardship?**

Yes  No

If yes, please give examples of other product stewardship outcomes

CSL works to continually improve environmental performance, identifying and implementing ways to reduce energy use, greenhouse gas emissions, water use and waste in site processes. Over the last five years we have implemented a range of capital and other projects aimed at reducing the environmental footprint of our operations. These have included improvements to wastewater treatment and consolidation of cooling tower systems saving water, energy and greenhouse gases. At present we are installing new waste treatment technology that is expected to reduce annual water use at our Parkville facility by 11 million litres a year.

**27. Describe any constraints or opportunities that affected performance under this KPI**

**KPI 8: Reductions in packaging items in the litter stream.**

**28. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 8**

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Investigate options for "Please Recycle" cardboard logos on shippers and individual cartons.	"Please recycle this packaging" message and mobius loop will be added to leaflets and shippers identified as recyclable as other artwork is updated
2.	Participate in Business Clean Up Australia Day 2015	Staff from CSL participated in Clean Up Australia Day 2015. A section of Ormond Park, Moonee Ponds was cleaned up and 102 kilograms of general waste and 30 kilograms of recyclable waste was collected.

**29. Describe any constraints or opportunities that affected performance under this KPI**

## Your Experiences

This section lets you share with us any achievements, good news stories and areas of difficulties in making progress against your plan and the Covenant goals and KPIs.

### 30. Key achievements or good news stories

### 31. Areas of difficulties in making progress against your plan, Covenant goals or KPIs

The APC Action Plan reported on for this period was out of date. A new internal action plan was developed in the reporting year for the 2015/16 year which CSL has been implementing. This internal plan was put in place while the future of the APC is under review. CSL is looking forward to understanding what the APC will look like beyond 2015/16.